

MATCHDAY INFORMATION V SOUTHEND:

Ticket Collections/Queries

Any collections and queries will be dealt with at the Ticket Collection Desk in the Kop Stand Reception, from 12:30pm onwards.

Tickets will not be available to buy from here – only the Cash Turnstiles in the Kop Stand.

If you bought your tickets after 2pm on Wednesday, they will be for collection either in advance of matchday from the Butts Park Ticket Office, or on the day at St Andrew's as above.

Season Ticket – barcodes and lost Season Tickets

We have received some correspondence from fans about mis-printing of some barcodes on Season Tickets. Having checked with Ticketmaster, these will scan correctly at the turnstiles and you will be able to enter as normal.

If you would like your Season Ticket re-printed for future games, please email ticketoffice@ccfc.co.uk from Monday onwards.

There will be a £2 charge to print a paper ticket for any forgotten Season Ticket cards.

Season Ticket – not arrived

If your new Season Ticket has not turned up in the post by Friday morning, please email ticketoffice@ccfc.co.uk

Entry to the stadium

Match Ticket and Season Ticket holders need to use the entrance as stated on your ticket.

Premier Membership holders and Corporate guests need to enter via the Kop Stand Reception.

Buying Tickets

Tickets will be available to buy on the gate for Sky Blue fans, with no matchday price increase and no booking fees, from 1:30pm at the Cash Turnstiles in the Kop Stand.

Southend fans can pay on the gate too, at Cash Turnstiles in the Gil Merrick Stand.

Cash Point

There is NO cash point at St Andrew's stadium – please ensure you have the money you require before you come to the game.

Smoking

St Andrew's is a no-smoking and no-vaping venue. Smoking areas are provided outside the Kop Stand and outside the Kop Reception for supporters at half-time.

On-site car parking

On-site parking is sold out for Saturday's game.

The Main Stand Car Park can be accessed via Garrison Lane.

The Kop Stand Car Park is accessed via Coventry Road, however road closures are in place from 2pm. Please ensure you are in the car park before this time, as there are no exceptions.

Please note – in line with the policy at St Andrew's, car boots will be checked on entry.

Off-site car parking

Off-site car parking will be available at Birmingham Wheels Park – B8 1AD. This is a short walk from St Andrew's. Fans will be able to pay on the gate here for £5 on Saturday.

[For full details and maps, click here.](#)

Coach Travel

Coach travel is available from Coventry for £5 with official travel partner EST. Departure is from White Street Coach Park at 1:15pm and the Arena Park service road (next to the Ricoh Arena subway) at 1:30pm – you can book by visiting ccfctravel.co.uk or calling 02476 997605 to book over the phone.

The Leamington and Warwick Supporters Club is running a coach too - Pickups in Warwick & Leamington, £10 return. Email lwccfc@outlook.com

The Bedworth and Nuneaton Supporters Club are running coaches as well – contact Bedworth Liberal Club or Steve Harding on 02476 314396.

Road Closures

There are road closures in place on Saturday at St Andrew's, from 2pm.

[To see details of this, click here.](#)

Programme

Matchday programme PUSB will be available to buy around the ground on Saturday for £3.

You can also purchase a copy [online here](#).

Season subscriptions are available to [buy here](#).

Family Zone

The Family Zone will take place from 1:30pm to 2:30pm on Saturday in the Kiosk 13 area of the Kop Stand.

This will be accessed externally via Entrance Gates 7/8.

Fans will then need to exit the area and use the Kop Stand turnstiles to access their seats for the game.

Regular activities such as arts and craft, games, Sky Blue Sam's postbox and more will all take place, while members of the squad and Sky Blue Sam will also be visiting.

Club Retail

The Club Shop will be based in a kiosk outside the Kop Stand near to the corner with the Gil Merrick Stand.

Happy Abode Bar

The Happy Abode Bar is located to the right of entrance 6 at St Andrew's and will be open for all supporters from 3 hours before kick-off, and will be open for an hour after full-time too.

Searches

Supporters will be subject to searching outside the turnstiles (pat downs and bag searches). Please note the restricted items, shown on the Home Tickets section of our website.

Drums

In line with the existing policy at St Andrew's, drums are not allowed in the stadium.

Flags and Banners

To see the Flags and Banners policy, [visit our website here](#). This replicates the existing policy at St Andrew's.

THIS ARTICLE WILL BE UPDATED WITH ANY FURTHER INFORMATION IN THE COMING DAYS.